



## Highway and Motor Carrier Branch

### Risk Reduction Section

#### Attack Method Awareness Bulletin

The information contained in this product is for awareness purposes only. It is intended to provide security related information that may be used for security planning efforts.

#### Definition

**Tactic: IED** - An improvised explosive device (IED) attack is the use of a “homemade” bomb and/or destructive device to destroy, incapacitate, harass, or distract. IEDs are used by criminals, vandals, terrorists, suicide bombers, and insurgents. Because they are improvised, IEDs can come in many forms, ranging from a small pipe bomb to a sophisticated device capable of causing massive damage and loss of life. IEDs can be carried or delivered in a vehicle; carried, placed, or thrown by a person; delivered in a package; or concealed on the roadside. *Source; DHS Definition*

#### Indicators

- Suspicious or unattended package left in an open stairwell, access points, structures, exterior of buildings, near combustible sources, or in public areas where people may gather
- An abandoned vehicle beside a road, building or any place it does not belong
- Suspicious package with a chemical odor that might indicate a biological or chemical attack
- Anxious or suspicious person lurking around the area of the suspicious package
- The odor of petroleum based product, other flammable liquids or smoke in areas not common to this smell
- Vandalism involving damage to security cameras

#### Countermeasures

- Have an identified security director/coordinator to focus on security issues as needed and maintain an effective security plan as new threats emerge

- Implement security awareness training program for employees
  - Conduct security drills/exercises
  - Update training material as new information becomes available
- Maintain strong inventory control
- Develop a robust vehicle security program
  - Implement vehicle security practices
  - Conduct vehicle security inspections
- Develop a solid cargo / passenger security program
  - Implement company security policies to address prohibited items
  - Implement policies to maintain accountability of passenger baggage
  - Ensure chain of custody & shipment / service verification
- Establish procedures for reporting suspicious activities to company management, law enforcement, and TSA's First Observer program
- Call 911 for immediate law enforcement response to imminent danger
- Implement strong physical security at all locations
  - Create barriers to contain passengers or public visitors at facilities in a controlled and monitored area
  - Know stand-off distances for an IED
  - Conduct security sweeps for explosive devices and increase security measures in zones that could be compromised.
- Develop procedures to report or safely challenge any unidentified person in unauthorized or secured areas

**Additional Sources:**

TSA Highway and Motorcarrier: [highwaysecurity@dhs.gov](mailto:highwaysecurity@dhs.gov)

TSA's First Observer Call Center: 877-847-5510

IED Attack, What to do: <http://www.dhs.gov/ied-attack-what-do>

Bomb Threat Check list: [http://emilms.fema.gov/is906/assets/ocso-bomb\\_threat\\_samepage-brochure.pdf](http://emilms.fema.gov/is906/assets/ocso-bomb_threat_samepage-brochure.pdf)

Bomb Threat Stand Off Chart: <http://www.fbiic.gov/public/2009/june/DHS-BombThreatChart-6-5-09.pdf>

CLASSIFICATION:



**Transportation  
Security  
Administration**

Office of Security Policy and Industry Engagement  
**Surface Division Customer Survey**

Product Title:

**1. Please select the partner type that best describes your organization.**

**2. Overall, how satisfied are you with the usefulness of this product?**

- Very Satisfied**  
  **Somewhat Satisfied**  
  **Neither Satisfied Nor Dissatisfied**  
  **Somewhat Dissatisfied**  
  **Very Dissatisfied**

**3. How did you use this product in support of your mission?**

- Integrated into one of my own organization's finished information or intelligence products
- Shared contents with federal or DHS component partners  
If so, which partners?
- Shared contents with state and local partners  
If so, which partners?
- Shared contents with private sector partners  
If so, which partners?
- Other (please specify)

**4. Please rank this product's relevance to your mission. (Please portion mark comments.)**

- Critical
- Very important
- Somewhat important
- Not important
- N/A

**5. Please rate your satisfaction with each of the following:**

	<b>Very Satisfied</b>	<b>Somewhat Satisfied</b>	<b>Somewhat Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>N/A</b>
Timeliness of product or support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness to your intelligence needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**6. How could this product or service be improved to increase its value to your mission? (Please portion mark comments.)**

To help us understand more about your organization so we can better tailor future products, please provide:

Name: <input type="text"/>	Position: <input type="text"/>
Organization: <input type="text"/>	State: <input type="text"/>
Contact Number: <input type="text"/>	Email: <input type="text"/>



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